



Talk is a successful online market research company and offers comprehensive services in terms of online surveys and the collection of behavioural data to international clients. We currently run online panels in 25 European countries and work closely together across borders. As part of the Tito & Friends Group, we combine market research with the latest technologies to provide our clients insights into complex topics. With our strong IT background, we strive for innovation and are therefore constantly expanding our scope of action.

We want to grow further. That's why we are looking for new team members and are now offering a challenging specialist position as:

(Junior) Project Manager / Client Success Manager (m/w/x)

for exciting market research projects

YOUR ROLE:

- You love to actively manage and successfully implement projects from planning to the final presentation
- As the first contact person for our national and international clients, you take care of the individual support and provide a good customer experience
- With your ability to focus on the essentials, you check incoming project inquiries according to their feasibility and then prepare customised offers and detailed project plans
- During the entire project phase, you like to pull the strings and actively manage project controlling and communication with the clients
- In the core phase, you will send out online survey invitations in the Talk Research community and actively drive the progress of the surveys
- You enjoy working in an IT passionate environment and establishing new trends with your innovative ideas

YOUR PROFILE:

- You strive to improve your project management skills in exciting market research projects
- You are strongly motivated to expand your (first) relevant experience in market research that you have gained in your previous job or within your education
- You impress us with your profound understanding of our client's needs and your talent for building and maintaining sustainable client relationships
- You communicate confidently and target-oriented in English
- As a born team player, you inspire our team with your know-how and contribute with your personal opinion
- Your good computer skills (e.g. MS Office, HTML) help you to achieve your goals in an efficient way

OUR BENEFITS:

- A multicultural team (more than 21 nationalities and languages) full of motivation and a dynamic environment are waiting for you
- In our modern office near Karlsplatz (Vienna) there is no dress code, but room for personal development as well as free drinks, snacks and fruit
- Flexible working of course matters for us - therefore we offer a full-time position with flexible working hours as well as home office days
- We are only strong together - in our team we support each other in all challenges
- A varied position with high development potential and exciting market research topics such as consumer behaviour and cultural insights is waiting for you
- This position is classified in VG3 of the collective agreement for advertising and market communication. It is important to us to offer you a fair and attractive salary starting at € 2,300 gross per month. Of course, the final salary will be adjusted depending on your experience.
- Endless application rounds are not your thing? Neither is ours – we promise you a fast and transparent application process on eyelevel

Please send us your application to jobs@talkonlinepanel.com.

Your contact person is Anita Primo.

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